

**Freedom of Information request reference number:** 9193.1

**Date of response:** 27/11/2024

**Request:**

I would like to request the following regarding the building - Madison Heights, 17-27 High Street, Hounslow TW3 1TA

The following information is requested: 1. All email correspondence between LFB and the various managing agents for the property (Sebright Property Management, Canonbury Management, Hesperos Residential Ltd) and any of their representatives. 2. All email correspondence between LFB and the MADISON HEIGHTS RESIDENTS COMPANY LIMITED and any of their representatives. 3. Is there a notice currently active on this building, Please confirm? a. If yes, then a copy of the current notice with the contraventions identified in the building. b. If no, then a copy of the letter confirming the lift of the notice on the building. 4. Has LFB served a notice on the property identifying any failings on the individual flat doors? If so, a copy of the document which notified the managing agent for the property of the failings.

**Response:**

Our Fire safety regulatory team have confirmed we do hold correspondence in regard to Madison Heights and an Enforcement Notice was issued. Whilst much of the works has been carried out there remains some works that is still being progressed. The RP is working towards achieving compliance so at this time, the enforcement notice is still active.

As the enforcement notice on Madison Heights is still active and the correspondence relates to supporting information and evidence gathered during regulation activities at Madison Heights in this period. I believe that this correspondence is exempt from disclosure to you under [Section 31 of the FOIA \("law enforcement" – Section 31\(1\)\(g\) combined with 31\(2\) \(a\) and 31\(2\) \(c\)\)](#).

It is important that enforcing authorities are assisted in their investigations if witnesses and those responsible for compliance with regulations are willing to cooperate with the investigation on a voluntary basis and investigators are able to enter in discussions either verbally, or by correspondence, with those involved to enable them to explore all aspects of the case and then arrive at a decision as to the appropriate action to take.

We are of the view that the correct balance between the public interest in building safety and our ongoing regulatory involvement lies in making information about enforcement action available (formal or informal) to those that request it, but in withholding the supporting information and evidence gathered during regulation activities.

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>