



**YOUR  
LONDON  
FIRE  
BRIGADE**

# PREPARE

SERVICE STRATEGY 2026 – 2029

April 2026

**L F B**  
LONDON FIRE BRIGADE



## LONDON

- **London is home to over 9 million residents** and is one of the fastest growing regions in the UK, with the population expected to reach close to 10 million within the next decade.
- The city is a major high rise metropolis, with more than **8,000 high rise buildings** – around 60% of all those in England – and it experiences almost **40% of the country's high-rise fires**.
- Its complex infrastructure spans underground, overground, and aerial networks, including major rail hubs, the Channel Tunnel link, and the Elizabeth line, which alone made over 240 million passenger journeys last year. **London's mainline train stations collectively see more than a billion passengers annually**, making them among the busiest in the world.
- London is one of the most ethnically diverse cities in the world, with over **250 languages spoken** and more than **45% of residents identifying as ethnic minorities**, reflecting an exceptional breadth of cultures and heritages.
- London is also the third-most visited city in the world, welcoming **22.7 million international travellers in 2025**.
- More than **1 million Londoners are over 65**, a figure projected to rise by almost 70% by 2050, and it is estimated that one in five live in poverty.
- Around **1.2 million disabled people** live in London, most of them of working age.
- Nearly **half a million young adults aged 18–24** call the city home, many living independently for the first time.
- **London has one of the largest LGBTQ+ communities in Europe** and is widely recognised as a global LGBTQ+ hub in terms of culture, visibility, events, and institutions – reflecting its position as a centre of diversity and inclusion.

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# INTRODUCTION

London Fire Brigade provides a vital fire and rescue service that protects residents and businesses across the city, operating within a changing national and international context where evolving political and societal dynamics shape the exceptional risks we must plan for.

## London's preparedness context

This document sets out the actions we take to help communities, businesses, partners and individuals to prepare for the potential impacts of fire and rescue service-related incidents and adverse events. When Protection and Prevention activities cannot prevent

emergencies taking place or protect people from the effects of these emergencies, our Prepare strategy will enable communities to take steps to lessen the effects of them on themselves, their homes, and their businesses. These are the actions that can be taken by communities prior to our arrival on scene.



# ORGANISATIONAL CONTEXT

Everything we do is guided by national legislation, the Fire and Rescue National Framework for England, National Operational Guidance, Mayoral priorities, our Service Improvement Framework, our Community Risk Management Plan and our annual Assessment of Risk.

London Fire Brigade delivers services to London across six service areas: Prevent, Protect, Prepare, Respond, Recover, and Engage. Together, these services form a complete approach to risk management, from reducing the likelihood of

emergencies occurring, through protecting people and property when they do, to supporting communities in their aftermath. This strategy describes the Prepare service and sets out how LFB will deliver it between 2026 and 2029.

Our vision: **Trusted to serve and protect London**



# KEY PRINCIPLES

**Our values** are a set of guiding principles that help us to create a safe and professional workplace culture. In turn, they also help us achieve our vision – to be trusted to serve and protect London.

## SERVICE

We put the **public** first

## INTEGRITY

We act with **honesty**

## TEAMWORK

We work **together** and include everyone

## LEARNING

We listen so that we can **improve**

## EQUITY

We treat everyone fairly according to their **needs**

## COURAGE

We **step up** to the challenge

## OUR PREPARE SERVICE

The Prepare service is LFB's contribution to London's resilience ecosystem. It covers everything LFB does to help communities, businesses and individuals to reduce their vulnerability to emergencies before those emergencies occur; specifically where Prevent (behavioural risk reduction) and Protect (built environment regulation) cannot stop an event from happening.

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The service is delivered primarily through partnership, public communication and engagement, and multi-agency planning rather than direct LFB intervention.

LFB's role in delivering this service is grounded in statute. Under the Civil Contingencies Act 2004, LFB is a Category 1 responder with specific legal duties to maintain emergency plans, warn the public when an emergency is likely or has occurred, and provide information and advice to support public preparedness.

The Prepare service is delivered primarily through partnership; responsibility for London's resilience is shared across the Category 1 and Category 2 responders (such as utility companies and transport operators, who have a statutory duty to cooperate in emergency planning) who make up the London Resilience Forum. LFB's contribution to that system is substantial, and this strategy describes what it is and how it works. LFB participates in multi-agency planning, contributes operational expertise to London-wide emergency plans, delivers public warning and informing activity during developing emergencies, adjusts its operational posture in anticipation of predicted large-scale events, and supports community resilience activity targeted at the areas of London most exposed to the risks identified in our Assessment of Risk and the London Risk Register.

# HOW WE BUILD PREPAREDNESS ACROSS LONDON

This strategy sets out actions that may be taken across the range of assessed risks below, where we proactively provide support to our communities in preparation to mitigate and reduce the potential impacts of such incidents.

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## RISK TYPE



**Urban flooding**



**Outdoor fire near urban areas**



**Hazardous materials**



**Terror-related**

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### Our Risks

Four categories of risk are particularly significant for the Prepare service:

- **Flooding** is a significant risk London faces. Surface water flooding, rated medium/high consequence in the London Risk Register, poses the greatest risk to communities living near ordinary watercourses and in low-lying areas. Fluvial flooding from the Thames and its tributaries, and the residual risk of tidal flooding despite the Thames Barrier, affect large residential and commercial areas across the city. The severe flooding events of 2021, which caused widespread property damage, significant disruption to transport and utilities, and disproportionate harm to vulnerable residents, demonstrated that even a well-prepared city can be overwhelmed when surface water drainage capacity is exceeded.
- **Extreme heat and wildfire** have become increasingly prominent in London's risk profile as a result of climate change. In July 2022, surface temperatures exceeding 40°C in parts of London triggered a pan-London Major Incident declaration in response to the extreme heat. The conditions also generated a significant spike in grass and wildfire incidents across the capital, leading the Brigade to declare its own Major Incident specifically in respect of the wildfires. The event demonstrated the importance of early public communications advising on safe behaviours. As average temperatures continue to rise and extreme heat events are projected to become more frequent, preparing communities and partners for heat-related risk is a growing component of LFB's Prepare Service.
- **Terrorism** remains a persistent risk in London. As a Category 1 responder, LFB has defined responsibilities in supporting the government counter-terrorism strategy (known as CONTEST), disseminating public protective messaging, and participating in exercises with other emergency services and partners.
- **Industrial and hazardous materials** incidents present a lower-frequency but high-consequence risk. London contains several sites subject to the Control of Major Accident Hazards (COMAH) regulations, and the movement of goods through the capital creates an ongoing hazard profile. For these risks, the primary Prepare activity is ensuring that emergency plans are current, that partner agencies and affected communities near major hazard sites have access to appropriate information, and that LFB's contribution to relevant multi-agency plans is maintained and tested.

These risk categories are not exhaustive: the Assessment of Risk (AoR) identifies a range of other extraordinary risks including large-scale fires, transport incidents, and biological hazards. These categories represent the hazards that most directly drive the structure and priorities of the Prepare service. They share a common characteristic: they are events whose impact on communities can be meaningfully reduced by better information, better planning, and better-prepared individuals before LFB assets arrive on scene. That is the space the Prepare service exists to fill.

### Our Actions

#### Climate preparedness

Three categories of climate-related risk drive the Brigade's Prepare activity: flooding, extreme heat and wildfire, and severe storms. While each presents distinct challenges and requires engagement with different partners, the Brigade's preparedness work to all three follows a common approach: monitoring forecasts, adjusting operational posture, coordinating with partner agencies, communicating risk information to communities, and pre-positioning assets to appropriate locations. The following subsections describe this common approach and then set out how it applies to each hazard type.

#### The common approach

The Brigade maintains a weekly strategic forecasting function that brings together a wide range of subject matter experts to assess risk and align resources accordingly. Colleagues consider wide-ranging input, from Met Office data to intelligence supplied by partners, to assess the likelihood and potential impact of risks such as significant weather events. Where the forecast identifies conditions that may generate significant

operational demand, such as heavy rainfall, heatwave conditions, or high wildfire risk, the Brigade takes actions designed to ensure that resources, communications and engagement, and partner coordination are in place.

This weekly approach is supplemented by seasonal planning. Borough Risk Management Plans are supplemented by annual Station Delivery Plans, which are in turn supplemented by seasonal plans which account for weather-based risks. These documents translate the risks identified through the Assessment of Risk into planned local activity appropriate to the time of year. These ensure that stations in boroughs with high surface water flood risk are undertaking relevant preparedness work ahead of winter, and that those near extensive grassland or heathland or with a rural-urban interface are doing the same for wildfire preparedness ahead of summer.

The approach is the same regardless of the hazard type: the Brigade identifies a developing risk, communicates that risk internally and externally, and coordinates with partners to ensure London is prepared. The subsections below describe what this looks like in practice for each of the three principal climate hazards.





### How we prepare Londoners for flooding

When significant rainfall or tidal conditions are forecast, the Brigade activates its preparedness arrangements. This can involve coordination with partner agencies to ensure aligned messaging and operational readiness, and proactive communication to communities in areas of known flood risk. The Brigade receives flood risk information directly from the Environment Agency's flood alert and warning systems and from the Met Office's National Severe Weather Warning Service. Technical Rescue Advisors and relevant teams within Operational Resilience monitor these alerts alongside the daily Flood Guidance Statements issued by the Flood Forecasting Centre, a joint Environment Agency and Met Office service that provides an overview of flood risk across England and Wales.

The London Resilience Partnership's Strategic Flood Response Framework provides the overarching multi-agency structure for flood preparedness and response across London. The framework operates across four escalation levels, from routine horizon scanning and flood risk mitigation through to a full strategic coordination response to severe or widespread flooding. The Brigade's preparedness activity aligns with this framework and escalates alongside it.

In some circumstances, the Brigade may also deploy flood protection barriers to help reduce the impact of flooding on communities and critical infrastructure. These deployments are discretionary and are judged on a case-by-case basis, with due regard to other prevailing demands and the requirement to maintain statutory response capabilities.

### Partner coordination on flooding

The Brigade's flood preparedness activity is centred around partnership working and coordination across a network of partner organisations.

The principal coordination mechanism for flood preparedness is the London Resilience Forum's Flood Working Group, which brings together the Environment Agency, London local authorities, the Greater London Authority, Thames Water, Transport for London, and the emergency services to maintain and develop London's multi-agency flood preparedness arrangements. At the borough level, each London borough maintains a Multi-Agency Flood Plan that sets out local coordination arrangements, and these plans sit beneath the Strategic Flood Response Framework as the primary local planning tool.

When forecast conditions trigger an escalated partnership response, London Resilience convenes partnership teleconferences or, where the risk is more significant, Tactical or Strategic Coordinating Groups. The Brigade participates in these coordination structures and has a role in coordinating public communications during flood incidents through the London Resilience Communication Group.

### Community information on flooding

The Brigade shares flood risk information and safety advice through communicating and engaging with communities ahead of and during forecast flooding events. This includes guidance on practical protective measures that individuals and communities can take, and signposting to partner resources including the Environment Agency's flood warning service, and borough-level emergency planning information. This activity supports the Brigade's statutory duty to warn and inform the public under the Civil Contingencies Act 2004.



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### How we prepare Londoners for extreme heat and wildfire

Each summer, the Brigade runs a communication and engagement campaign aimed at helping Londoners to prepare for risks associated with extreme heat and wildfires. Activities are adapted each year and across London, in response to risk and to communities' needs. Delivery ranges from working with local authorities to create fire breaks in public land to finding creative ways to educate Londoners on barbecue safety.

Ahead of the summer season, fire station crews carry out environmental visual audits of open spaces, parkland, and areas with grassland or heathland on their station ground, aimed at identifying areas of concern using local knowledge and operational data. Where audits identify risks such as accumulated waste, overgrown vegetation near properties, or other conditions that could contribute to fire spread during hot and dry weather, crews report findings to the relevant landowner or local authority. This information feeds through Borough Commanders to local councils, ensuring that risks are shared with the organisations best placed to act on them.

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The Brigade also coordinates directly with borough parks services, Royal Parks, and other landowners ahead of the wildfire season to support land management activity that reduces wildfire risk, including waste clearance near properties and the creation and maintenance of firebreaks.

The Brigade monitors the Met Office's Fire Severity Index, which provides a rolling five-day assessment of how severe a wildfire could become if one were to start, alongside the Heat Health Alert Service operated jointly by the Met Office and the UK Health Security Agency. Where these products indicate elevated risk, the Brigade activates its preparedness arrangements through the same escalation framework described in the common approach: Duty Officers consult relevant subject matter experts and advisors, Borough Commanders liaise with local councils and partner agencies, and the duty communications team coordinates public messaging activity.

#### **Partner coordination on extreme heat and wildfire**

The London Resilience Partnership's Severe Weather and Natural Hazards Framework provides the multi-agency coordination structure for heatwave and wildfire preparedness across London. The Brigade is identified within the framework as the lead organisation for wildfire.

The principal partners for heat and wildfire preparedness are the Met Office, which provides severe weather warnings, the Fire Severity Index, and the Heat Health Alert Service; the UK Health Security Agency, which leads on public health messaging during heat events; the Greater London Authority, which operates the Mayor's Air Quality Alerts and the Cool Spaces programme; the London Ambulance Service, which experiences significant demand surges during prolonged heat; and London boroughs, which are responsible for local parks and open space management, waste services, and the identification and support of vulnerable residents. For wildfire risk specifically, the Brigade also coordinates with landowners whose land presents a wildfire hazard.

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Where forecast conditions trigger an escalated partnership response under the Severe Weather Framework, the Brigade participates in partnership teleconferences and, where the risk is more significant, Tactical or Strategic Coordinating Groups convened through the London Resilience Forum. As with flooding, public communications during escalated events are coordinated through the London Resilience Communication Group.

### **Community information on extreme heat and wildfire**

The Brigade also works with communities and partner organisations ahead of heatwaves to encourage practical protective measures. This includes sharing safety messaging through the Brigade's communication channels, working with borough councils to promote waste management and the consideration of firebreaks near properties, and encouraging simple steps that reduce the risk of fire starting during prolonged dry conditions. The 2022 heatwave underlined how important this advance messaging is: by the time a Red Extreme Heat Warning is issued, the window for communities to take preventive action is already closing.



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### **Storms and other severe weather**

London is also exposed to risks from severe storms, high winds, and prolonged cold weather and rain. While these events generate significant operational demand on the Brigade's Response service, the Prepare activity associated with them follows the same common approach described above: forecast monitoring, posture adjustment, partner coordination, and public communication and engagement.

The AoR rates storms as a recognised risk on the London Risk Register, and low temperatures and heavy snow as risks that, while less frequent, can cause significant disruption to London's transport, energy, and social care infrastructure, all of which have knock-on effects on the Brigade's operating environment and on the vulnerability of communities.

The Brigade's preparedness for storms and cold weather events is primarily delivered through the common approach and through its standing participation in the London Resilience Forum's severe weather coordination arrangements. Where specific storms or cold weather events are forecast, the Brigade communicates safety advice through its channels and adjusts its operational posture as described above.

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### Terrorism Preparedness

The Brigade's role in terrorism preparedness is focused on supporting the national counter-terrorism strategy (CONTEST) by helping to ensure that London's communities have access to trusted safety information, know what actions to take in the event of an attack, and understand where to find official guidance. It also participates in multi-agency planning and exercising to ensure that, if a terrorist incident does occur, the Brigade's response is coordinated, rehearsed, and interoperable with partner agencies.

This section addresses the preparedness and community-facing elements of the Brigade's counter-terrorism role. The operational response to terrorist incidents, including the deployment of specialist capabilities, the National Inter-Agency Liaison Officer (NILO) function, marauding terrorist attack (MTA) response, and CBRN(e) capability, is described in the Response Strategy.

A key contribution the Prepare service makes to terrorism preparedness is ensuring that Londoners know what to do if they are caught up in, or witness, a terrorist attack. The Brigade supports this by sharing established national safety campaigns through its communication channels and during public-facing interactions such as station visits and open days.

#### Public Awareness and Messaging

The principal campaigns the Brigade promotes are:

- **Run, Hide, Tell:** the national public protective action guidance for a firearms or weapons attack, developed by Counter Terrorism Policing. The campaign provides clear, memorable actions that members of the public can take to maximise their own safety in the immediate aftermath of an attack. The Brigade shares this messaging through its website, social media channels, and in face-to-face community contacts.
- **Action Counters Terrorism (ACT):** the national campaign encouraging members of the public to report suspicious activity and behaviour. ACT provides a mechanism for the public to contribute to

the national counter-terrorism effort, and the Brigade supports its reach by promoting the campaign through the same channels.

By doing this, we support the ongoing work of partner organisations to ensure everyone in our communities knows where to find reliable advice, what support is available, and what actions to take should an incident occur.

#### Multi-Agency Planning and Exercising

Beyond public messaging, the Brigade's terrorism preparedness activity includes participation in multi-agency planning and exercises designed to ensure that London's emergency services can mount an effective, coordinated response when an attack occurs.

The Brigade participates regularly in multi-agency terrorism exercises under the Joint Operating Principles (JOPs) alongside the Joint Emergency Services Interoperability Principles (JESIP) framework, which provides the national standard for how police, fire, and ambulance services work together at major incidents. These exercises help the Brigade practice working together with partner agencies, particularly the Metropolitan Police Service, the London Ambulance Service, and HM Forces, and to discharge its specific responsibilities during a terrorist incident, including casualty access, scene safety, CBRN(e) hazard management, and search and rescue. The exercise programme is wide-ranging and covers a variety of scenarios and formats, reflecting the breadth of the terrorism threat that London faces. Learning from multi-agency exercises follows a similar process to our Operational Learning cycle for incidents, which is described in our Respond service strategy. Where exercises identify new learning, this is progressed through a defined improvement cycle.

The Brigade shares relevant learning externally through established national mechanisms, including National Operational Learning and Joint Operational Learning, coordinated through a designated single point of contact. Learning is communicated internally through operational

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newsflashes and incorporated into updated guidance, ensuring that improvements are understood and applied across the organisation.

The Brigade also contributes to multi-agency terrorism planning through the London Resilience Forum and the London Emergency Services Liaison Panel (LESLP). This planning work ensures that roles, responsibilities, and coordination arrangements are agreed in advance rather than improvised during an incident.

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### Prepare in Partnership

#### London's resilience architecture

London's preparedness for major emergencies is coordinated through the London Resilience Partnership, a coalition of the Category 1 and Category 2 responders, government agencies, utilities, transport operators, and voluntary organisations that share responsibility for London's resilience under the Civil Contingencies Act 2004. The Partnership is overseen by the London Resilience Forum, which brings together senior representatives of its member organisations.

The day-to-day coordination of the Partnership is carried out by London Resilience. The Partnership maintains a suite of multi-agency frameworks that set out how London will prepare for and respond to specific categories of risk. These include the Strategic Flood Response Framework and the Severe Weather and Natural Hazards Framework, among others. The Brigade contributes to these frameworks as both a participant and, in some cases, as the designated lead organisation. For example, the Brigade is the lead organisation for wildfire within the Severe Weather and Natural Hazards Framework, and leads public communications during flood incidents through the London Resilience Communication Group.

In addition to the London Resilience Partnership, the Brigade works with partner emergency services through the London Emergency Services Liaison Panel (LESLP), which provides the agreed principles for how the

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Metropolitan Police Service, the Brigade, the London Ambulance Service, the City of London Police, and British Transport Police work together at major incidents across London.

Partnership planning and coordination is supported by Resilience Direct, a secure online platform provided by the Cabinet Office that enables partner organisations to share plans, frameworks, and operational information. The public-facing element of this work is London Prepared, which provides communities and businesses with practical guidance on how to prepare for emergencies in the capital.

Prepare in Partnership describes how we work alongside partners to support Londoners where there is a clear public need. In addition to this structured activity, in some situations, we may decide to use LFB skills, people and resources beyond our core statutory duties to help keep communities safe and resilient.

This support may include, for example:

- Preparing for and responding to wide area flooding or severe weather, such as deploying flood barriers, positioning equipment in advance, and sharing weather-related alerts.
- Supporting preparedness and response arrangements for potential terrorist incidents.
- Assisting the London Ambulance Service when required.
- Deploying non-emergency resources to support other fire and rescue services, emergency responders, or policing partners.
- Helping communities and partners prepare for incidents involving hazardous materials, including directing people to publicly available Control of Major Accident Hazards (COMAH) safety plans.

Any decision to use LFB resources in this way is made carefully, on a case-by-case basis. The Commissioner will always take account of current pressures on the service and ensure that we can continue to meet our core statutory responsibilities.

# WORKFORCE COMPETENCY AND TRAINING

The Prepare service is delivered by staff across the Brigade, from firefighters on watches to senior officers in specialist roles. Different elements of the service require different competencies, and the Brigade's approach reflects this.

All operational crews are trained to deliver the frontline elements of the Prepare service as part of their core competence. This includes carrying out environmental visual audits, delivering community safety messaging, and providing basic flood and severe weather preparedness advice during public-facing contacts such as station visits and open days. These competencies are built through initial training and maintained through ongoing assessment.

Station Commanders direct local preparedness activity, including the planning and allocation of visual audits and seasonal station plans. They use operational data and local knowledge to identify risks on their station ground and ensure their crews are undertaking relevant preparedness work. Borough Commanders play a broader coordination role, overseeing preparedness activity across their area, maintaining relationships with local authority emergency planning teams and borough councils, and acting as the primary point of contact for local partners on resilience matters.

At a specialist level, the Brigade maintains a cadre of subject matter experts who provide advice and operational input to preparedness activity across specific hazard types. Technical Rescue Advisors and Flood Tactical Advisors support flood preparedness and response. Hazardous Materials and Environmental Protection Officers provide expertise on COMAH sites and industrial risk. National Inter-Agency Liaison Officers support counter-terrorism preparedness and multi-agency exercising. These specialists contribute to the weekly strategic forecasting function alongside senior operational officers, control officers, and communications and community engagement staff.

Public communications activity, including seasonal campaigns, social media messaging, and community-facing content, is produced by the Brigade's communications and engagement team in coordination with the relevant operational leads and the duty officers.



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### **Operational assurance**

The Brigade evaluates the delivery and impact of its Prepare service through several mechanisms.

At the station level, delivery of preparedness activity, including environmental visual audits, seasonal planning, and community safety engagement, is monitored through the Fire Stations Assurance Framework. This framework provides structured evidence that frontline crews are delivering key activities to the required standard and in compliance with relevant policies. Station Commanders and Borough Commanders use this framework alongside operational data to maintain oversight of local delivery and to identify where activity needs to be adjusted.

Public safety campaigns based on seasonal risk are set out in communication and engagement plans in an OASIS framework. Each plan includes the objectives of the campaign, the audience/s targeted, the strategy, implementation and evaluation. Campaign activity is reviewed after each seasonal cycle to assess its effectiveness and identify improvements for the following year.

For the partnership elements of the Prepare service, the Brigade's contribution to multi-agency frameworks and plans is subject to the review cycles maintained by the London Resilience Partnership. The Strategic Flood Response Framework, the Severe Weather and Natural Hazards Framework, and other partnership frameworks are updated on a regular review cycle and may also be amended following significant events that generate recommendations for improvement. The Brigade participates in these reviews and ensures that learning is reflected in its own preparedness arrangements.

# IMPROVEMENTS WE WILL MAKE

These improvements help to deliver Commitment 2 of our Community Risk Management Plan: "We will make it easy for you to access our services".

## 1. We will use digital channels to share safety advice more widely.

- We will reduce risk and expand reach by scaling borough digital channels and delivering accessible, low-cost safety advice through social and video platforms.

## 2. We will introduce a Non-Emergency Contact Service.

- We will introduce an easy-to-use non-emergency contact service so people can request safety visits and advice, seek guidance and support and access alternative non-emergency channels designed to be more inclusive and accessible.

These improvements help to deliver Commitment 3 of our Community Risk Management Plan: "We will adapt our services as your needs change".

## 3. We will strengthen joint responses with partners to improve resilience to major incidents, while future-proofing our own prevention, protection and response services.

- We will continue to support national and international emergency response efforts – including National Resilience, International Search & Rescue and Joint Overseas Protect and Prepare operations – and look for further opportunities to help partners across the country.
- We will strengthen how we work with other emergency services and organisations by agreeing clear, formal arrangements that set out who does what, making it easier for teams to work together during incidents.
- We will use modelling and trend analysis to adapt our services as risks and community needs change.

## MEASURES OF SUCCESS

Our day-to-day preparedness activity is measured using the Community Satisfaction Rating KPI, which is drawn from independent polling and tracks the percentage of Londoners who agree that the services provided by London Fire Brigade to protect and serve London are the right services. This measure is reported regularly as part of our CRMP KPIs and provides a broad indicator of public confidence in the Brigade's overall service offer, including its preparedness activity.

At a corporate level, KPI performance is reported quarterly through a Quarterly Report, which is reviewed by Service Delivery Board, Commissioner's Board, and the Deputy Mayor's Fire Board. Performance data is also reported externally through the London Datastore.

The Prepare service improvements outlined in this strategy will be monitored as part of our Service Improvement Framework. This framework uses department, portfolio, borough and station plans to support all change across London Fire Brigade – including complex high-value projects and programmes to continuous improvement work at a department or station level. Progress is reviewed quarterly at local board level and shared with Commissioner's Board.





For practical advice on how to reduce the risk of grass fires and help keep open spaces safe, scan the QR code or go to: [london-fire.gov.uk/safety/grass-and-wildfires/](https://london-fire.gov.uk/safety/grass-and-wildfires/)



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