

GLA Group Responsible Procurement Directory

June 2026

In line with the GLA Group Supplier Charter, suppliers are encouraged to implement a number of key actions and requirements to drive continuous improvement in the delivery of social value outcomes.

This document provides GLA Group suppliers with further information, including key programmes and resources that you can sign up to demonstrate best practice or develop your practices.

Disclaimer: Please note whilst a number of the links below are to GLA and Government resources that are available for free, there are other programmes that we are not affiliated with and there may be costs associated them. Companies should complete their own checks when exploring certifications and programmes.

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1. Open up our supply chain to small and diverse-owned businesses

For larger businesses

Fair Payment Code

The UK Government-backed Fair Payment Code is a tiered system of awards aimed at driving best practice and improving payment performance. Businesses can apply for the free award tier which best suits them: Gold, Silver or Bronze. Achievement of this award demonstrates best practice with supplier diversity commitments of the GLA Group Responsible Procurement Charter.

- Visit: <https://www.smallbusinesscommissioner.gov.uk/fpc/>

For smaller businesses

Grow London Local

London's free small business support service, delivered by London & partners and supported by the Mayor of London. The team is there to help your local business to grow and thrive.

- Visit: <https://www.growlondonlocal.london/>
- Request a free consultation with a Business Support Manager who will help you to identify your business needs – and connect you to an approved support provider.: <https://www.growlondonlocal.london/request-1-to-1-session/>

Supply Connect

Funded by JPMorgan Chase and delivered by Enterprise Nation and Newable, Supply Connect provides practical support to help SMEs get ready to apply for and win government contracts via supplier contracts. Access free tools, expert advice and practical insights.

- Visit: <https://www.enterprisenation.com/supply-connect>

London Anchor Institutions' Network – SME Guidance

The London Anchor Institutions' Network (LAIN) brings together some of the capital's biggest organisations, who are working together to tackle inequalities and the growing climate emergency, using their procurement, workforce and estate management capacity to create a fairer, greener and more prosperous city.

- Visit: <https://www.anchors.london/procurement-working-group> - scroll to Key resources to access free resources for SMEs including their **Guide to Social Value** and **How to bid for Public Sector Contracts** and video case studies.

Office of Small Business Commissioner

The Office of the Small Business Commissioner (OSBC) is an independent public body established by Government to tackle overdue payments and unfavourable payment practices in the private sector. If you run a small business and have an unresolved payment dispute with a larger customer, which you have been unable to resolve, they may be able to help.

- Visit: <https://www.smallbusinesscommissioner.gov.uk/help-and-guidance/make-an-enquiry/>

All sized businesses

Advocacy groups for supplier diversity

There are a large number of advocacy groups, brokers and business networks that support SMEs, VCSEs and diverse owned businesses as well as businesses keen to increase their supplier diversity. These can range from free or charity status, not for profits to paid membership organisations and can be accessed in order to extend networks, expand supply chain and explore new opportunities.

The Greater London Authority Group have worked with a variety of these including the below, but have no affiliation to any specific ones, and there may be a cost to membership:

Federations of Small Businesses: <https://www.fsb.org.uk/>

London Chamber of Commerce and Industry: <https://www.londonchamber.co.uk/>

Business in the Community: <https://www.bitc.org.uk/>

Social Enterprise UK: <https://www.socialenterprise.org.uk/>

Support skills and good work

a. Skills and employment opportunities

Apprenticeships

Build your future talent pipeline by **creating apprenticeship places for young people**. Apprenticeships are a way to train people and can be used to develop new recruits or existing staff. Apprenticeships help organisations of all sizes build the knowledge, skills and behaviours needed to succeed and demonstrate alignment to the skills and employment commitments of the Responsible Procurement charter.

- Visit: <https://www.london.gov.uk/programmes-strategies/jobs-and-skills/apprenticeships-information-employers-and-education-providers>

Enjoyment to Employment

London Transport Museum's industry-backed **Enjoyment to Employment** scheme tackles the skills shortage in the transport sector by turning childhood enthusiasm into future careers.

- Visit: <https://www.ltmuseum.co.uk/about/learning-programmes/enjoyment-employment>
- Contact: supportus@ltmuseum.co.uk

Equalex

Partnering with suppliers to deliver at least four **pre-employment and work experience programmes per year**, aimed at bringing those with the greatest barriers to work into employment. Their model allows employers to offer flexible experiences at the workplace, with lots of flexibility for employers.

- Equalex: <https://www.careersandenterprise.co.uk/employers/engage-with-education/workplace-experiences/>
- Visit: <https://www.london.gov.uk/programmes-strategies/jobs-and-skills/work-experience-information-employers-and-education-providers>
- Contact: LondonCareers@london.gov.uk

London Careers Hub

London Career Hubs support employers to engage with Careers education- linking them with schools and helping how they can build their own future workforce pipeline.

Employers can get in touch with local career hubs to be linked up to school whose students would benefit the most from experiences at your workplace.

- Visit: <https://www.london.gov.uk/programmes-strategies/jobs-and-skills/london-careers-hubs-information-employers-and-education-providers>
- Contact: LondonCareers@london.gov.uk

b. Promote Good Work

The Mayor's Good Work Standard

The Mayor's Good Work Standard (GWS) is a free accreditation programme for employers, aiming to improve the working lives of Londoners by bringing together best employment practice as well as resources and support to help employers improve their organisations. This certification will help suppliers demonstrate and improve good employment practices, in line with the Responsible Procurement Charter

- Visit: <https://www.london.gov.uk/programmes-strategies/business-and-economy/support-your-business/good-work-standard-gws>

Employment Rights Hub

This GLA's online hub brings together clear information about employers' responsibilities and duties towards employees in the workplace, including recruitments, contracts, pay and more.

- Visit: <https://www.london.gov.uk/programmes-strategies/business-and-economy/employment-rights-hub/information-employers>

Workforce Integration Network (WIN)

WIN provides support to employers in London's key economic growth sectors (creative, digital, green, health and hospitality). The following resources available for employers can help businesses demonstrate inclusive work commitment of the Responsible Procurement Charter:

- [Inclusive Employer toolkits](#)
- [Workforce Data Quality Guide](#): Practical guidance on how to collect, analyse and act on equality data in your organisation.
- Support sessions
- [WIN Design Lab](#): Offers tailored support to identify and address the causes of underrepresentation through designing and testing organisational solutions.
- Research and data
 - Visit: [Workforce Integration Network \(WIN\)](#)

Living Wage Foundation

The GLA Group are Living Wage accredited and require all workers and on-site suppliers to be paid the London Living Wage as part of contracted services. The LWF provides guidance and resources for businesses looking to become a living wage employer and accreditation demonstrates fair work commitments of the Responsible Procurement Policy. More information on how to achieve Living Wage and Living Hours accreditation is available on their website.

- Visit: <https://www.livingwage.org.uk/>

Business Disability Forum

BDF is the leading business membership organisation in disability inclusion. They support businesses of all sizes on how to become more disability-smart. Although they are membership-based their [knowledge hub](#) contains multiple publicly available resources such as toolkits covering a wide range of areas such as mental health, neurodiversity, inclusive communication and a dedicated toolkit for SMEs (small and medium enterprises).

- Visit: [About us | Business Disability Forum](#)

Inclusive Talent Brokerage (ITB)

ITB is a free programme that supports employers to access job-ready candidates from underrepresented communities. The ITB will connect employers with a diverse talent pool of pre-screened and skilled candidates that have completed wraparound employability programmes delivered by trusted community-based organisations (CBOs). It provides access to a complimentary brokerage service that simplifies recruitment; reduces skills mismatches; and provides access to talent aligned with your business needs. The programme runs from September 2025 to August 2026.

- Visit: [Inclusive Talent Brokerage programme | London City Hall](#)

c. Promoting Ethical Sourcing

Electronics Watch Code

Code of conduct that covers laws, international standards and related guidance relevant for human and labour rights protection. It draws from, and expands on, the Ethical Trading Initiative's Base Code. Although only public bodies can become Electronics Watch affiliates, their Code can be adopted by anyone, and represents best practice.

- Visit: https://electronicswatch.org/contract-conditions-and-code_2548258

CSR Risk Check

The CSR Risk Check is a free tool to identify Corporate Social Responsibility (CSR) risks related to a selected country and/or product or service. It covers fair business practices, human rights and ethics, labour rights, and environmental risks. Each search result provides relevant resources as well as recommendations to address the risks identified.

- Visit: <https://www.mvorisicochecker.nl/en>

Violation Tracker

The Violation Tracker is a database of enforcement actions brought against companies by government regulators. Among others, it covers human rights abuses as well as

environmental offences. It can be used to assess the individual risks linked to a specific business.

- Visit: <https://violationtrackeruk.goodjobsfirst.org/> (UK)
- Visit: <https://violationtrackerglobal.goodjobsfirst.org/> (Global)

Business and Human Rights Centre

The Business and Human Rights Centre is a non-governmental organisation that collects evidence on human rights performance of over 10,000 companies in more than 180 countries. Its website is a comprehensive knowledge hub with up-to-date news and resources on business and human rights.

- Visit: <https://www.business-humanrights.org/en/>
- Visit: <https://www.business-humanrights.org/en/companies/> (for company-specific information)

Open Supply Hub

Open Supply Hub is the world's most complete, open and accessible global supply chain map. It is free, and covers more than 2 million production locations as of 2025. Anyone can search and contribute to Open Supply Hub, and it is best practice for businesses to share their supply chain data through the platform.

- Visit: <https://opensupplyhub.org/>

Employer Pays Principle

The charging of recruitment fees is a widespread issue, affecting low wage migrant workers in particular. It is a major cause of forced labour worldwide. Businesses are encouraged to sign up to the Employer Pays Principle, a commitment to pay the full costs associated with recruitment, and require the same of their supply chain.

- Visit: <https://www.ihrb.org/projects/the-responsible-recruitment-gateway>
- Visit: <https://www.ilo.org/topics-and-sectors/fair-recruitment> (for general guidelines on fair recruitment)

Swedish Regions – Sustainable Public Procurement

The Swedish Regions have developed extensive guidance and templates to exercise human rights due diligence, for both other public buyers and suppliers. They also have publicly available risk assessments and audit results.

- Visit: <https://husr.se/en/guidance-on-due-diligence/>
- Visit: <https://husr.se/en/guidance-on-due-diligence/training/> (for training)

2. Improve the environment

SME Climate Hub

The SME Climate Hub is an initiative of the [We Mean Business Coalition](#), co-founded and operated in partnership with the Exponential Roadmap Initiative and the UN Climate Change High Level Champion's Race to Zero campaign.

- Visit: <https://smeclimatehub.org/>

The Carbon Trust

Their mission is to accelerate the move to a decarbonised future through partnering with leading businesses, governments and financial institutions to accelerate their route to Net Zero. Through the Carbon Trust Assurance, they offer carbon footprint verifications. Businesses also have the opportunity to strengthen climate credentials with their labelling scheme.

- <https://www.carbontrust.com/>

Green Business Action London

Green Business Action delivers support to micro, small and medium sized enterprises across London seeking to reduce their environmental footprint.

- <https://greenbusinessaction.com/>

London Anchors Institute Network (LAIN) 'Curious About Climate' Carbon Literacy eLearning Module

This introductory course, developed by the London Anchor Institutions' Network (LAIN) puts climate action at the heart of decision-making and delivery by helping learners understand climate science, the climate risks facing London and the urgency of taking action at an institutional and individual level.

The course takes approximately 2-3 hours to complete and is accompanied by a digital 'learner handbook', which enables learners to record two climate pledges.

Visit [Curious about Climate - LAIN e-module | London Anchor Institutions' Network](#)

- Please contact anchors@london.gov.uk if your organisation would like further information on how to access the SCORM file to upload to your internal learning and development platforms.

Funding for transitioning to Electric Vehicle Fleets

The grant provides small and medium-sized businesses money off the cost of installing electric vehicle (EV) charge points and supporting infrastructure for their staff and fleet vehicles.

- <https://www.find-government-grants.service.gov.uk/grants/electric-vehicle-infrastructure-grant-for-staff-and-fleets-1>

Find out where to charge your vehicles with this live mapping tool

- <https://www.zapmap.com/live/>

Re:London

Re:London works with the Mayor and with boroughs, with businesses and citizens to help London waste less and reuse, repair, share and recycle more, making the city a global leader in sustainable ways to live, work and prosper.

- www.relondon.gov.uk

TfL Work Related Road Risk (WRRR)

Work Related Road Risk (WRRR) is in place to mitigate the negative impacts of vehicle use in the TfL supply chain. It is aligned with the Mayor's Vision Zero approach to road danger reduction. No death or serious injury on our roads is acceptable or inevitable. It has been updated to include environmental requirements for contracts over £1m.

- www.tfl.gov.uk/info-for/deliveries-in-london/delivering-safely/work-related-road-risk