

LFB Community Forum - Role Profile

Date: 05/12/2025

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Background:

London Fire Brigade's main role as a fire and rescue service is to make London the safest global city. The London Fire Brigade is also a partner in helping to create a safer, healthier London by working with local communities to promote healthier lifestyles. The Brigade raises awareness of safety and wellbeing considerations in a whole range of activities, from water safety and road safety, through to caring for the most vulnerable residents & educating and informing tomorrow's young Londoners.

The Community Forum was formed in September 2022, with its development dating back to 2019 following recommendations from phase 1 of the Grenfell Tower Inquiry and the first HMICFRS inspection of London Fire Brigade (LFB). Since September 2022, the Community Forum have met monthly, providing a community voice to the Brigade's work. They are highly valued and respected at the organisation and are a vital function for how we engage with our communities.

Aims of the role:

The Community Forum's purpose is to act as a sounding board and critical friend to the LFB. The Forum works with LFB colleagues, and in particular LFB's Community Engagement team, to ensure co-design, collaboration, and evaluation are embedded across the priorities of the day. Central to all of these priorities will be supporting LFB in embedding good practice in Community Engagement at and with Fire Stations.

The Community Forum has six key areas of influence:

- Guiding LFB's strategy and Community Risk Management Plan
- Equity, Diversity and Inclusion related matters
- Feeding into community safety planning and initiatives
- Involvement in selection process for senior officers & leadership
- Contributing to campaigns and project specific work
- Acting as a sounding board for other areas

Who the role is for:

This role is a volunteer position suitable for members of the public aged 18 and above, from across London who have lived experience of LFB services. The London Fire Brigade will always seek to have representation on the Forum from within the following communities:

- Disabled people
- Young people aged 18 – 30 years
- New Cross fire community, bereaved and survivors
- Those impacted by serious and/or fatal fires/incidents
- Members from the Grenfell community, bereaved and survivors.
- Those with lived experience of insecure housing, homelessness, and/or social housing
- Diverse communities including those with protected characteristics, in particular those who may be more vulnerable to fire.

Time & Meeting Expectations:

The Community Forum meets monthly for 11 sessions a year at LFB Headquarters and two separate Away Days at various locations to review its work and progress. Members are expected to attend every meeting, unless there are extenuating circumstances. Meetings are run on a hybrid basis i.e. in person and via Microsoft Teams. Members are encouraged to attend majority of meetings in person. The Forum is chaired by an elected Chair and Vice-Chair drawn from the Community Forum membership.

Members will also be expected to undertake a range of activities outside of meetings such as training, participation in recruitment panels for senior LFB roles, and attendance at relevant external events.

Each member serves a term of 2 years with an option for a 1-year extension. Forum members who need to resign before their term ends should give one months' notice if possible.

Role Commitments and key attributes:

The role of the Forum is to act as a critical friend and contribute towards improving the work of the LFB. Forum Members also commit to representing and hearing the views of London's diverse communities, prioritising equity, diversity and inclusion.

- Being accountable to all Forum members.
- Representing the community's views within the LFB.
- Championing diverse communities and reflecting their experiences.
- Contribute towards how the LFB can adapt and learn from community feedback.
- To bring important views, perspectives, and challenges to the Forum meetings, which will aid the work of the LFB.
- Being a critical friend and contributing towards improving the work of the LFB.
- Reviewing and commenting on agreed documentation prepared by the LFB and partner organisations.
- Being accountable to all Forum members and the LFB Community Engagement Team
- Coming to each meeting prepared, having read the relevant material in advance of the meeting.

- Representing the views of the community and being willing to challenge your own thinking when necessary.
- Attending monthly Community Forum meetings to discuss agreed involvement areas.
- Ensuring that the Community Forum considers and prioritises equalities and hearing from seldom heard communities.
- Preparing well for agreed meetings and other events to be able to provide informed input.
- Each member signs up to a Forum member agreement aligned with the [Nolan Principles of Public Life](#) and commits to work within LFB policies and values such as togetherness, safeguarding and health and safety.

Why should you apply?

- You will gain a greater understanding of the LFB and contribute constructively to our work.
- You will meet and connect with new people with lived experience and a common goal to work with LFB.
- You will learn new skills and experiences and collective decision making.
- You will be supported by the Community Engagement team and accessibility through interpreters, where needed.
- You will be able to claim a monthly allowance or out-of-pocket expenses for attending meetings in line with our Payment for Involvement Policy.

How to Apply

[Complete the application form.](#)

For more information or an informal chat please email community.engagement@london-fire.gov.uk and a member of team will contact you.