



LONDON FIRE BRIGADE

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Freedom of Information request reference number: 7404.1

Date of response: 3rd May 2023

Request:

I would like to request the following information: 1) The number of incidents relating to burst water mains since 2011; 2) the number of fatalities / casualties resulting from the above, broken down by year; 3) the average time spent on burst water mains; 4) the estimated cost of call outs relating to burst water mains.

Response:

Please note as the data specifically for burst water mains was introduced mid-2014, we have provided figures from calendar year 2015 to 31.03.2023 (as April 2023 brings new notional costs for the financial year, which is not yet available to us).

Please see the table below.

I would like to request the following information: 1) The number of incidents relating to burst water mains since 2011;

Number of incidents		Calendar Year								
Incident Group	Special Service Detail Type	2015	2016	2017	2018	2019	2020	2021	2022	2023 (to 31.03.2023)
Flooding	Burst water main	334	360	324	493	238	279	321	408	74
Grand Total		334	360	324	493	238	279	321	408	74

2) the number of fatalities / casualties resulting from the above, broken down by year;

Number of fatalities		Calendar Year								
Incident Group	Special Service Detail Type	2015	2016	2017	2018	2019	2020	2021	2022	2023 (to 31.03.2023)
Flooding	Burst water main	0	0	0	0	0	0	0	0	0
Grand Total		0	0	0	0	0	0	0	0	0

Number of injuries		Calendar Year								
Incident Group	Special Service Detail Type	2015	2016	2017	2018	2019	2020	2021	2022	2023 (to 31.03.2023)
Flooding	Burst water main	1	1	0	0	1	0	0	0	0
Grand Total		1	1	0	0	1	0	0	0	0

3) the average time spent on burst water mains; TIME REPRESENTED IN MINUTES

Average of TimeOfCallToTimeStopMinutes		Calendar Year								
Incident Group	Special Service Detail Type	2015	2016	2017	2018	2019	2020	2021	2022	2023 (to 31.03.2023)
Flooding	Burst water main	49	54	51	54	69	59	66	53	80
Grand Total		49	54	51	54	69	59	66	53	80

4) the estimated cost of call outs relating to burst water mains.

Cost of call outs	Calendar Year
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Incident Group	Special Service Detail Type	2015	2016	2017	2018	2019	2020	2021	2022	2023 (to 31.03.2023)
		203,494	327,232	220,034	408,955	292,578	223,434	291,072	373,368	85,540
Flooding	Burst water main									
Grand Total		23,494	327,232	220,034	408,955	292,578	223,434	291,072	373,368	85,540

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request [on our website](#)