

Freedom of Information request reference number: 6803.1

Date of response: 23/09/2022

Request:

- 1. What keys do LFB have as far as locked bollards planted in the street are concerned?*
- 2. How many times have LFB had reason to write to Greenwich Council regarding cycle lanes or traffic across SE10 since 2020? Please provide copies of any correspondence.*

Response:

1. LFB have a lock that can be opened via a Fire Brigade key, which all fire appliances carry. This lock is widely used on Local Authority sites and by Fire Brigades across the UK. All emergency services carry these keys, enabling them access to restricted areas.
2. Please see attached below all correspondence held where LFB has communicated with the Royal Borough of Greenwich regarding cycle lanes or traffic in the borough since 01/01/2020. Please note, personal data has been removed from the attached correspondence under [section 40 of the FOIA – Personal Information](#).

We have dealt with your request under the Freedom of Information Act 2000. For more information about this process please see the guidance we publish about making a request on our website: <https://www.london-fire.gov.uk/about-us/transparency/request-information-from-us/>

From:
To:
Cc:
Subject: RBG Strategic Cycle Routes - Emergency Services comments
Date: 12 February 2021 14:02:57
Attachments: [210210_Greenwich_Park_to_Eltham.pdf](#)
[210209_Greenwich_Park_to_Shooters_Hill_Phase2.pdf](#)
[210210_StrategicCycleRoutes_H2_InternalComments.xlsx](#)

Good afternoon all,

I hope this email finds you well.

The Transport Strategy and Traffic teams have been working on two major strategic cycle routes since the inception of the TfL-sponsored London Streetspace Plan. These routes are devised to help more people take up cycling and aid a green recovery to the COVID-19 pandemic. An increase in people cycling in the Royal Borough will help the physical health and wellbeing of our residents, tackle poor air quality, and help towards achieving the borough's carbon-neutral targets.

The two proposed cycle routes are between Eltham High Street and Greenwich Park (Blackheath Gate entrance) and Greenwich Park (Vanbrugh Gate / Maze Hill) and Shooters Hill Road. Both schemes are temporary and full consultation and monitoring is required before a decision is made on making the schemes permanent.

Please feel free to review the concept designs for the proposed routes and provide your comments on the spreadsheet attached.

A note to consider when reviewing the designs – the use of ANPR units in place of fixed/physical modal filters would be considered, should the allocated budget be sufficient to cover camera associated costs.

Please submit any comments you have by **Friday 19th February 17:00**, with each respective service consolidating their comments into one spreadsheet.

If you have any questions, or would like to set up a meeting to discuss the proposals, please don't hesitate to get in touch with [REDACTED] [\[REDACTED\]@royalgreenwich.gov.uk](mailto:[REDACTED]@royalgreenwich.gov.uk) or myself.

Kind Regards,

[REDACTED]
[REDACTED]

Royal Borough of Greenwich



[REDACTED]

The Woolwich Centre, 35 Wellington Street, London SE18 6HQ

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From:
To:
Cc:
Subject:
Date:
Attachments:

Good to meet you earlier.If you could let me know any response time delays that would be great.

From: [REDACTED]@london-fire.gov.uk>
Sent: 23 February 2021 14:10

Subject: RE: RBG Strategic Cycle Routes - Emergency Services comments

Good afternoon [REDACTED],

Once again, I apologise for the delay in getting this over to you; attached is LFB's formal response.

Broadly speaking LFB support the proposals providing due consideration is given to the points raised in the meeting about 'hard-stops' and a sufficient amount of available road space to allow motorists to move out of the way/pull over to allow emergency service vehicles to pass.

This morning I had first-hand experience of the impact of the new cycle lanes (and the narrowing of available road space) outside of East Greenwich fire station; whilst responding to an emergency at 09:00hrs, the bollards prevented the oncoming traffic to pull over which forced those vehicles following my direction of travel to pull onto the curb to enable me to pass and make progress to the incident. I was in a car, so this situation would have been compounded had it been a fire engine.

Furthermore, crews from East Greenwich fire station have reported difficulty in pulling onto Woolwich Road without pulling into on-coming traffic because of the bollards. I have attached an email from the station officer for reference. If some consideration to be given to removing some directly outside of the fire station and, perhaps, increasing the distance between them across the length of the route it would be appreciated.

If you require any further information please do not hesitate to ask.

Regards

[REDACTED]
[REDACTED]
[REDACTED]
Greenwich Fire Station
4 Blisset Street
London SE10 8UP

020 8555 1200 [REDACTED]
[REDACTED]
[REDACTED]

Sent: 15 February 2021 11:57

Subject: Re: RBG Strategic Cycle Routes - Emergency Services comments

Hi [REDACTED]

Thank you very much for your responses. [REDACTED] and I will look at our calendars and get back to you with some suggested timings shortly.

Kind regards,

[REDACTED]

Transport Strategy
Directorate of Regeneration, Enterprise and Skills
Royal Borough of Greenwich

 [REDACTED]

 The Woolwich Centre, 35 Wellington Street, London SE18 6HQ
 www.royalgreenwich.gov.uk



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Check out the [cycling](#) section of the Royal Greenwich website!

Sent: 12 February 2021 14:02

Subject: RBG Strategic Cycle Routes - Emergency Services comments

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Kind Regards,

[REDACTED]

[REDACTED]

Royal Borough of Greenwich



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From:
To:
Cc:
Subject: New cycle lane outside Fire station
Date: 23 February 2021 08:58:37

Hello,

Since the introduction of the cycle lane we have had issues turning out of the forecourt on fire calls left and right due to the plastic black and white bollards.

The bollards are forcing the appliance into on coming traffic, and slowing turn out times, removing one bollard each side could make the turn from the forecourt less dangerous as the turn would not be as tight.

Also we have already experienced near misses with cyclists cycling against traffic whilst we are turning back into the station at the rear gates and whilst leaving the station via the forecourt (even though the cycle is not yet open), is there any system available to warn cyclists of the appliances turning perhaps a warning sign or give way on the cycle lane?

Kind Regards



E23 East Greenwich- White Watch

East Greenwich Fire Station

325 Woolwich Road

London

SE7 7RF

T 020 8555 1200

E

London Fire Brigade

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From: [REDACTED] <[\[REDACTED\]@london-fire.gov.uk](mailto:[REDACTED]@london-fire.gov.uk)>
Sent: 23 February 2021 14:10

Subject: RE: RBG Strategic Cycle Routes - Emergency Services comments

Good afternoon [REDACTED]

Once again, I apologise for the delay in getting this over to you; attached is LFB's formal response.

Broadly speaking LFB support the proposals providing due consideration is given to the points raised in the meeting about 'hard-stops' and a sufficient amount of available road space to allow motorists to move out of the way/pull over to allow emergency service vehicles to pass.

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outside of the fire station and, perhaps, increasing the distance between them across the length of the route it would be appreciated.

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Regards

[REDACTED]
[REDACTED]

[REDACTED]
Greenwich Fire Station
4 Blisset Street
London SE10 8UP

020 8555 1200 [REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED] [\[REDACTED\]@royalgreenwich.gov.uk](mailto:[REDACTED]@royalgreenwich.gov.uk)
Sent: 15 February 2021 11:57

Subject: Re: RBG Strategic Cycle Routes - Emergency Services comments

Hi [REDACTED]

Thank you very much for your responses. [REDACTED] and I will look at our calendars and get back to you with some suggested timings shortly.

Kind regards,

[REDACTED]
[REDACTED]

Transport Strategy
Directorate of Regeneration, Enterprise and Skills
Royal Borough of Greenwich

 [REDACTED]
 The Woolwich Centre, 35 Wellington Street, London SE18 6HQ
 www.royalgreenwich.gov.uk

From: [REDACTED] <[\[REDACTED\]@royalgreenwich.gov.uk](mailto:[REDACTED]@royalgreenwich.gov.uk)>
Sent: 12 February 2021 14:02

Good afternoon all,

I hope this email finds you well.

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Kind Regards,

[REDACTED]
[REDACTED]
Royal Borough of Greenwich



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From: [REDACTED]@royalgreenwich.gov.uk>
Sent: 25 June 2021 12:15
To: 'SANDY, LEE' <LEE.SANDY@london-fire.gov.uk>;

Good afternoon all,

Thank you for your comments.

[REDACTED]@met.police.uk' please can comments from MPS be provided to the proposed changes. We would like to have on record responses from all service departments.

Kind Regards,

[REDACTED]

Royal Borough of Greenwich



[REDACTED]
✉ The Woolwich Centre, 35 Wellington Street, London SE18 6HQ
🌐 www.royalgreenwich.gov.uk

From: SANDY, LEE <LEE.SANDY@london-fire.gov.uk>
Sent: 18 June 2021 11:17

Subject: Re: Hills & Vales LTN Amendments

Good morning [REDACTED]

I fully support the change from a hard stop to a camera operated soft stop.

I'd also like to echo [REDACTED] comments below; most specifically the request to afford exemption to emergency service vehicles when carrying out their core (non-emergency) business.

In my opinion, both changes listed above will significantly reduce the impact that the LTNs have had on our service delivery.

Regards

Lee Sandy
Group Commander

Borough Commander - Royal Borough of Greenwich

Greenwich Fire Station
4 Blisset Street
London SE10 8UP

[REDACTED]
0208 555 1200, [REDACTED]
[REDACTED]@London-Fire.gov.uk

From: [REDACTED] [mailto:[REDACTED]@royalgreenwich.gov.uk]

Sent: 15 June 2021 17:58

[REDACTED]@nhs.net>; LEE SANDY@london-fire.gov.uk

Cc: [REDACTED] [mailto:[REDACTED]@royalgreenwich.gov.uk]; [REDACTED] <[REDACTED]@royalgreenwich.gov.uk>

Subject: Hills & Vales LTN Amendments

Importance: High

Good afternoon all,

Thank you gain for meeting with us on 04/06/2021 to discuss the ongoing Hills & Vales LTN experimental scheme. The Council is proposing to make a number of changes to some of the existing closures based on the feedback provided from yourselves.

The amendments are as follows:

- Hard closure in Crooms Hill removed and replaced with a camera
- Hard closure in Hyde Vale removed and replaced with a camera
- Hard closure in Winforton Street removed and replaced with a camera

All other measures are to remain.

Please can any comments to the proposal be provided by COB 18/06/2021 in view of making any changes quickly.

Happy to discuss any of the above further if required.

Kind Regards,



Royal Borough of Greenwich



The Woolwich Centre, 35 Wellington Street, London SE18 6HQ

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From: [REDACTED]
To: [REDACTED]; [Transport-Strategy](#)
Cc: [SANDY, LEE](#)
Subject: Re: Strategic cycle routes in the Royal Borough of Greenwich
Date: 31 March 2021 15:45:52
Attachments: [image007.png](#)
[image008.jpg](#)
[image009.jpg](#)
[image010.jpg](#)
[Document1.docx](#)

Hi [REDACTED]

Thank you very much for your feedback on the strategic cycle routes. We are currently reviewing the many hundreds of comments and responses to both schemes which, as you can imagine, represents many different views and opinions.

I wanted to check if the views you have expressed are consistent with those of the Borough Commander, Lee Sandy. If so, very happy to include them as part of the LFB's response to the engagement. We met with Lee and representatives of the LAS and Met Police in February prior to public consultation to discuss the proposals in detail. Your response seems broadly consistent with Lee's but I just want to make sure the LFB is on the same page and that your views are not conflated/misrepresented in the consultation report.

Look forward to hearing from you soon.

Kind regards,

[REDACTED]

Transport Strategy
Directorate of Regeneration, Enterprise and Skills
Royal Borough of Greenwich



[REDACTED]
The Woolwich Centre, 35 Wellington Street, London SE18 6HQ
www.royalgreenwich.gov.uk



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From: [REDACTED]@london-fire.gov.uk [REDACTED]@london-fire.gov.uk>

Sent: 05 March 2021 14:43

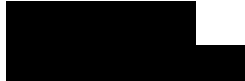
To: Transport-Strategy <Transport-Strategy@royalgreenwich.gov.uk>

Subject: Strategic cycle routes in the Royal Borough of Greenwich

Good Afternoon,

Please see the attached feedback in relation to the new proposed Strategic cycle routes in the Royal Borough of Greenwich.

Kind Regards



London Fire Brigade

Eltham & Lee Green Fire Stations

Royal Borough of Greenwich

T 020 8555 1200

M

South Rota 3

Call sign E

E [\[redacted\]@london-fire.gov.uk](mailto: [redacted]@london-fire.gov.uk)

london-fire.gov.uk



London Fire Brigade

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