

How we will use your information

CCTV and security

This privacy information note explains the information the London Fire Brigade ("we") are collecting about you, why we have collected it and how it will be used. This privacy note should be read along with our "General privacy notice" which explains more about who we are, our role in data protection and what rights you have.

Process owner: Technical and Service Support

This notice relates to the following categories of data subject: Employees, Customers, Members of the Public

Why we are collecting your information

- We have installed CCTV systems in some of our premises entrances used by staff and members of the public so that we can keep our people and resources safe, and to prevent and detect crime.
- When you visit our premises we will need you to sign in and out, and at our headquarters we will issue you with a identity pass.

What happens if I do not want my information processed?

If you don't want your information collected you will not be able to gain access to our premises. We use clear signage to make you aware when CCTV is in operation.

What information is being collected:

The information we are processing falls into the following categories of personal data:

Categories of personal data:

- Personal details
- Personal features
- Narrative data

Special categories of personal data:

- Ethnicity
- Health & Medical
- Criminal data

Legal basis for the processing

Before we process your data we need a legal basis for doing so. In this case, the basis for processing your personal data is that we have a legitimate interest to maintain a safe working environment, and prevent and detect crime. Further processing may also be necessary where we have a legal obligation to disclose your data held on CCTV recordings in order to co-operate in criminal investigations.

This is covered under the Data Protection laws below:

General Data Protection Regulation (EU) 2016/679 [reference to Article 6.1 (c) and (f)]

- We need the information to comply with a legal obligation
- Processing is necessary for the purposes of the legitimate interests pursued by the controller.

And the processing of your special categories of data disclosed in the public interest is covered under the Data Protection laws below:

General Data Protection Regulation (EU) 2016/679 [reference to Article 9.2 (g)]

- Processing is necessary for reasons of substantial public interest which is proportionate to the aim pursued and which contains appropriate safeguards.
 - With reference to Data Protection Act 2018: Ch 2, part 2, 10 and sch 1, part 2, (10) Preventing or detecting unlawful acts

How we collect the information about you

We collect your information from CCTV recordings, and you will be informed at the time using clear signage.

If you are visiting our premises then we collect your information directly from you or from your representative if you are visiting as a group.

Who we share your data with

We share your information internally and will only share your information with other authorised bodies who intend to use it for the purposes stated above. For instance we may be required to share it with the police with a criminal investigation. It could also be shared with legal services for insurance purposes.

How long we hold your information for

We will hold your information for as long as is necessary, to meet the purposes of the recording. Once there is no reason to retain the recorded images, they will be deleted, after 30 days. On occasion, the images may be retained for a longer period, where a law enforcement body is investigating a crime, to give them opportunity to view the images as part of an active investigation.

Automated decision making

The information we have collected will not be used to make any automated decisions about you